

Use scenario

Worksheet

Activity:

A use scenario is like a tiny one-act play, subdivided into one-paragraph micro scenes (interaction points) that describe how users currently perform one or more tasks.

Using your interviews, write a story that involves all three personas and extreme characters as they perform a complex task with maps on a phone.

Choose a realistic setting, date and time, choose the context, and tell the story as a series of events that occur over a period of time. Be sure to include events that suggest the need for a new design. *Careful!* Do not confuse this with a design scenario. Avoid designing a solution; instead describe what these users do today.

Use scenario				
Group:		Project:		Date
Use context				
Persona 1		Persona 2		Extreme Character
Event				
Event				
Event				
Event				
Event				
Event				
Event				
Event				