

Use scenario

Worksheet

Activity:

Use scenarios are like a tiny one-act plays, subdivided into one-paragraph micro scenes, or interaction points, that describe how users currently perform one or more tasks.

Re-read your interviews, write a story that involves all three personas and extreme characters as they perform a complex task with maps on a

phone. Choose a realistic setting, date and time, choose the context, and tell the story as a series of events that occur over a period of time. Be sure to include events that suggest the need for a new design. *Careful!* Do not confuse this with a design scenario. Avoid designing a solution; instead describe what these users do today.

Use scenario				
Group		Project		Date
Setting				
Persona 1		Persona 2		Extreme Character
Event				
Event				
Event				
Event				
Event				
Event				
Event				
Event				
Event				